

PERFORMANCE INDICATOR REPORT ON SUBSTANCE ABUSE SERVICES

Report Period: 4th Quarter
July 1, 2005 – September 30, 2005

December 2005

SECTION A: INTRODUCTION

This is a summary of Performance Indicator data that the coordinating agencies (CAs) compile and report quarterly. This is the fourth quarterly report for the seventh year (the 28th quarter) presenting Performance Indicator data as required from the regional CAs as a result of the Annual Action Plan Guidelines for fiscal year 2005-2006.

The domains under which the indicators are organized are ACCESS and OUTCOMES. The efforts within these domains are measured by Performance Indicators. The Performance Indicators consist of two parts: one for overall CA-funded Regional Treatment Services Network and one for services to Medicaid recipients. The first section focuses on the Regional Treatment Services Network for all clients.

The Medicaid Managed Care Carve-Out for Behavioral Health Care (Mental Health and Substance Abuse Services) requirements include a Centers for Medicare and Medicaid Services Administration (CMS) waiver from federal regulations for the Medicaid program. In order to apply for and receive such a waiver, quality assurance efforts and performance reporting are required by the Michigan Department of Community Health (MDCH). According to the MSA waiver approval letter of June 26, 1998:

The Michigan Department of Community Health (MDCH) will require ... Coordinating Agencies (CA) to submit aggregate data on state established Performance Indicators in the areas of access, efficiency and outcome, as indicated in . . . the Waiver Document. An MDCH analysis of this data will be shared with CMS. The first report will be due to the Chicago Regional Office within 15 months after the effective date of contracts.

The Performance Indicators for substance abuse services are organized to follow the same domains previously used for state-funded mental health services: ACCESS, EFFICIENCY and OUTCOMES. They are focused and reported at the regional level of the coordinating agencies' funded network of treatment services. They are reported at quarterly intervals in order to provide both ongoing and current information that can be useful in contract management and aid in relatively quick identification of areas, which may need management attention or technical assistance.

This report can inform readers from the coordinating agencies as well as others about performance relative to the other coordinating agencies. It can identify those areas in which the performance statewide is strong and can identify those areas where efforts may be needed to improve the delivery of substance abuse assessment and treatment services to Medicaid and Block Grant funded consumers. MDCH Research and Evaluation section also compiles the information in these quarterly reports into a Graphical Longitudinal Analysis, which it publishes, on an annual basis. This publication tracks aggregated and individual CA performance over time and displays trends in the reported data.

SECTION B: DATA COLLECTION AND VERIFICATION

The data are collected quarterly from the CAs by means of a report form for each Performance Indicator. They are viewed as starting points for a long-term effort to enhance accountability of the substance abuse treatment system.

Verification of the Performance Indicators is done by means of range edits, consistency edits and examination of outliers. Range edits determine if the values of a variable fall within expected values. Consistency edits seek to compare the values of different variables to determine if they are compatible. Outliers are the data points for each Performance Indicator that lies outside expected values. These are determined using box and whisker plots, a graphical method to show expected ranges. Essentially, the data from the 16 CAs is ranked, the median taken, and the medians of the upper and lower halves of the ranked observations taken. For example, the 8th ranked observation is the median of 16 observations. The medians of the upper and lower halves of the 16 ranked observations are the average of the 4th and 5th, and the 11th and 12th observations respectively. The difference between the observations for these medians of the upper and lower halves is called the interquartile range. Any observation more than 1.5 times the interquartile range from the median is considered to be an outlier.

It is an expectation that treatment providers and CAs will use the Performance Indicators to target areas that need attention and to improve their efforts through corrective action plans. The individual CA level Performance Indicator reports are designed so statewide summary reports can be produced and made widely available. They allow for the use of existing data and information and strive to avoid costly new data collection efforts. Technical assistance is available from the Research and Evaluation Section for coordinating agency Performance Indicator reporting. For example, the Research and Evaluation Section provided the CAs with composite prevalence estimates that may be used in access indicators reports.

This is the FY 2004-2005 fourth quarter report.

SECTION C: FORMAT OF THE REPORT

This report consists of two main sections. The first deals with all substance abuse treatment consumers; the second with Medicaid consumers only. Key findings are summarized, and a discussion of the findings for each of the Performance Indicators is provided for the domains of access and outcomes. Appendix A contains a listing of the Regional Substance Abuse Coordinating Agencies.

The Performance Indicators for access (all consumers) consist of penetration rates for selected populations in terms of identified service needs. The selected populations are those under the age 12 to 17, women of childbearing age, members of ethnic minority groups (African-American, American Indian, Asian/Pacific Islander, and Hispanic), and injecting drug users. Estimates for service needs are for the population over age 18 with a diagnosis of substance abuse or dependency, or otherwise determined to need treatment for substance abuse.

The Access Performance Indicators for Medicaid consumers consist of two types of measures. The first set is assessment and treatment penetration rates based on unduplicated counts. The second set of measures focus on timeliness benchmarks in urgent and non-urgent situations for both assessment and for treatment.

The Performance Indicators for outcomes consist of two measures of consumer satisfaction (adult and youth) and a measure for adverse consumer outcomes (discharges for reason of death per thousand). Consumer satisfaction is reported for those 18 and over, as well as for those under 18 years of age.

Performance Indicator data are reported quarterly by CAs, either via fax or as an attachment to an e-mail. They are then compiled by MDCH staff and ranked along with the arithmetic mean. The report is distributed via e-mail and is available on MDCH's website under reports and proposals.

Tables and graphics were developed to provide the reader with visual displays of each Performance Indicator. When rank ordering was used and there were ties in the proportions, the tied CAs receive the same ordinal rank number. For example, if two coordinating agencies tie for the top position, a rank of one will be given to both. The next highest-ranking CA will receive a rank of three.

Tables, determined to be most useful for comparison of the Performance Indicators, are used extensively. The statewide arithmetic mean is imbedded in each table so that the mean and median can be quickly compared. If the average in bold letters moves away from the middle of the table, then it usually means that one of the larger CAs reported totals at one of the extremes.

SECTION E: FINDINGS FOR THE TIME PERIOD

July 1, 2005 – September 30, 2005

1. ACCESS: Penetration Rates for Selected Populations - July 1, 2005 – Sept. 30, 2005

Indicator:

1. Proportion of persons served age 12-17 out of the number in area census age 12-17.
2. Proportion of persons served who are women of childbearing age (ages 11-44) out of the number in area census who are women of childbearing age.
3. Proportion of persons served of ethnic minority groups out of the number in area census of ethnic minority groups.
4. Proportion of persons served who are injecting drug users out of the estimated number in area census of persons who are injecting drug users.

Method of Calculation:

1. The number of persons served age 12-17, divided by the number in the area census age 12-17
2. The number of persons served who are women of childbearing age (ages 11-44) divided by the number in the area census who are women of childbearing age.
3. The number of persons served of ethnic minority groups divided by the number in the area census of ethnic minority groups.
4. The number of persons served who are injecting drug users divided by the estimated number in the area census of persons who are injecting drug users (i.e., Heroin users).

Comments:

This indicator addresses the degree to which the population age 12 to 17 received substance abuse treatment services. The 2000 census estimate is used in the denominator since all residents could potentially seek substance abuse treatment services. For Detroit, this census estimate affects Southeast Michigan Community Alliance (SEMCA) as well, since calculation subtracts the 2000 estimate for Detroit from the 2000 estimate for Wayne County as a whole.

This indicator also addresses the extent to which women of childbearing age are receiving substance abuse treatment services. The 2000 census estimate is used in the denominator since all residents are eligible for substance abuse treatment services. The 2000 census estimate is used for Detroit similar to youth estimates described above.

The indicator also includes how many ethnic minorities are receiving substance abuse treatment services. The 2000 census estimate is used in the denominator since all

residents are eligible for substance abuse treatment services. The 2000 estimate is used for Detroit as described above.

Lastly, the indicator shows how many injecting drug users are receiving substance abuse treatment services. The denominator is the most recent estimate of the number of heroin users (as determined by a heroin prevalence study conducted by MDCH).

**Access: Penetration Rates for Selected Populations
Persons Served Age 12-17**

Rank Of Order	Coordinating Agency	Persons Served Ages 12- 17	Persons Age 12-17 in Area Census	Percentage Served Age 12-17
1	Genesee County Health Department	83	13,898	0.60%
2	Pathways Substance Abuse Access	49	1,369	0.43%
3	Lakeshore Coordinating Council	154	48,573	0.32%
4	Mid-South Substance Abuse	173	58,853	0.29%
5	Detroit Department of Health	195	70,656	0.28%
6	Northern MI Substance Abuse Services	125	50,116	0.25%
7	Riverhaven Coordinating Agency	52	22,112	0.24%
	State of Michigan	1,185	623,203	0.19%
8	Kalamazoo County CMH	40	25,426	0.16%
9	Thumb Regional Area SACA	30	20,377	0.15%
10	Western UP Substance Abuse Services	9	6,282	0.14%
11	Saginaw County Department of Public Health	27	20,709	0.13%
11	Oakland County Health Department	98	75,232	0.13%
13	CMHSA of West Michigan Network 180	51	45,281	0.11%
13	Washtenaw Community Health Organization	32	29,103	0.11%
15	Macomb County CMH	27	47,446	0.06%
16	Southeast MI Community Alliance (SEMCA)	40	77,767	0.05%

Access: Penetration Rates for Selected Populations
Women served of Childbearing Age

Rank Order	Coordinating Agency	Women Served of Childbearing Age	Women of Childbearing Age in Area Census	Percentage Served of Women of
1	Genesee County Health Department	649	112,797	0.58%
2	Pathways Substance Abuse Access	240	46,822	0.51%
3	Detroit Department of Health	1,165	261,556	0.45%
4	Kalamazoo County CMH	433	102,902	0.42%
5	Lakeshore Coordinating Council	615	187,096	0.33%
6	Riverhaven Coordinating Agency	205	63,248	0.32%
6	Mid-South Substance Abuse	780	245,791	0.32%
	State of Michigan	7,314	2,491,352	0.29%
8	Western UP Substance Abuse Services	67	23,729	0.28%
8	Thumb Regional Area SACA	222	78,971	0.28%
10	Macomb County CMH	511	192,443	0.27%
11	Saginaw County Department of Public Health	152	57,999	0.26%
12	Oakland County Health Division	762	303,090	0.25%
12	Washtenaw Community Health Organization	316	131,894	0.24%
14	Network 180	339	155,985	0.22%
15	Southeast MI Community Alliance (SEMCA)	628	335,788	0.19%
16	Northern MI Substance Abuse Services	230	191,241	0.12%

**Access: Penetration Rates for Selected Populations
African-Americans**

Ranking Order	Coordinating Agency	African Americans Served	African Americans in Area Census	Penetration Rate for African Americans
1	Genesee County Health Department	825	21,944	3.76%
2	Detroit Department of Health	6,039	775,772	0.78%
3	Lakeshore Coordinating Agency	407	53,053	0.77%
4	Network 180	369	51,287	0.72%
	State of Michigan	9,360	1,342,276	0.70%
5	Mid-South Substance Abuse	401	67,669	0.59%
6	Kalamazoo County CMH	172	30,174	0.57%
6	Riverhaven Coordinating Agency	22	3,864	0.57%
8	Southeast MI Community Alliance (SEMCA)	541	99,762	0.54%
9	Washtenaw Community Health Organization	190	40,419	0.47%
10	Macomb County CMH	96	21,326	0.45%
11	Saginaw County Department of Public Health	174	39,112	0.44%
12	Northern MI Substance Abuse Services	12	7,199	0.17%
13	Thumb Regional Area SACA	6	4,295	0.14%
13	Pathways Substance Abuse Access	6	4,341	0.14%
15	Oakland County Health Department	99	120,720	0.08%
16	Western UP Substance Abuse Services	1	1,339	0.07%

**Access: Penetration Rates for Selected Populations
American Indians**

Rank Order	Coordinating Agency	Native Americans Served	Native Americans in Area Census	Penetration Rate of Native Americans
1	Western UP Substance Abuse Services	35	1,983	1.77%
2	Genesee County Health Department	85	5,460	1.56%
3	Southeast MI Community Alliance (SEMCA)	13	866	1.50%
4	Lakeshore Coordinating Council	29	3,235	0.90%
5	Network 180	71	10,477	0.68%
	State of Michigan	348	55,571	0.63%
5	Washtenaw Community Health Organization	14	2,404	0.58%
7	Thumb Regional Area SACA	26	4,572	0.57%
8	Macomb County CMH	7	1,325	0.53%
9	Pathways Substance Abuse Access	8	1,843	0.43%
9	Mid-South Substance Abuse	13	2,999	0.43%
11	Kalamazoo County CMH	8	2,478	0.32%
11	Riverhaven Coordinating Agency	6	1,900	0.32%
13	Detroit Department of Health	8	2,572	0.31%
14	Northern MI Substance Abuse Services	19	9,324	0.20%
15	Saginaw County Department of Public Health	5	3,270	0.15%
16	Oakland County Health Department	1	863	0.12%

**Access: Penetration Rates for Selected Populations
Asians/Pacific Islanders**

Rank Order	Coordinating Agency	Asian/ Pacific Islanders Served	Asian/ Pacific Islander in Census Area	Penetration Rate of Asian/ Pacific Islander
1	Pathways Substance Abuse Access	3	847	0.35%
2	Genesee County Health Department	8	3,186	0.25%
3	Detroit Department of Health	11	9,304	0.12%
3	Saginaw County Department of Public Health	2	1,699	0.12%
5	Lakeshore Coordinating Council	9	8,355	0.11%
6	Kalamazoo County CMH	4	5,413	0.07%
7	Macomb County CMH	7	17,021	0.04%
	State of Michigan	56	178,184	0.03%
8	Western UP Substance Abuse Services	1	2,865	0.03%
9	Northern MI Substance Abuse Services	1	5,016	0.02%
9	Southeast MI Community Alliance (SEMCA)	4	24,688	0.02%
11	Washtenaw Community Health Organization	3	21,406	0.01%
11	Mid-South Substance Abuse	2	15,218	0.01%
13	Oakland County Health Department	1	49,697	0.00%
13	Network 180	0	1,016	0.00%
13	Riverhaven Coordinating Agency	0	1,304	0.00%
13	Thumb Regional Area SACA	0	1,149	0.00%

**Access: Penetration Rates for Selected Populations
Hispanic Origins**

Rank Order	Coordinating Agency	Persons of Hispanic Origins Served	Persons of Hispanic Origins in Area Census	Penetration Rate of Persons with Hispanic Origins
1	Genesee County Health Department	43	5,466	0.79%
2	Lakeshore Coordinating Council	181	29,220	0.62%
3	Mid-South Substance Abuse	145	38,662	0.38%
4	Pathways Substance Abuse Access	6	1,862	0.33%
5	Saginaw County Department of Public Health	36	14,075	0.26%
6	Riverhaven Coordinating Agency	23	9,168	0.25%
	State of Michigan	698	312,001	0.22%
7	Detroit Department of Health	83	47,167	0.18%
8	Network 180	66	40,183	0.16%
9	Kalamazoo County CMH	28	18,829	0.15%
10	Macomb County CMH	14	12,435	0.11%
11	Southeast MI Community Alliance (SEMCA)	33	33,150	0.10%
12	Washtenaw Community Health Organization	9	10,792	0.08%
13	Northern MI Substance Abuse Services	9	13,628	0.07%
14	Oakland County Health Division	18	28,999	0.06%
15	Thumb Regional Area SACA	4	7,563	0.05%
16	Western UP Substance Abuse Services	0	832	0.00%

Access: Penetration Rates for Selected Populations
Number of Persons Who Inject Drugs Served

Rank Order	Coordinating Agency	Number of Persons Who Inject Drugs Served	Persons Who Inject Drugs in Area Census	Percentage Served of Persons Who Inject Drugs
1	Macomb County CMH	440	4,100	10.73%
2	Western UP Substance Abuse Services	16	180	8.89%
3	Genesee County Health Department	272	3,200	8.50%
4	Washtenaw Community Health Organization	144	2,150	6.70%
5	Northern MI Substance Abuse Services	142	2,150	6.60%
6	Kalamazoo County CMH	132	2,150	6.14%
7	Oakland County Health Department	386	6,500	5.94%
8	Southeast MI Community Alliance (SEMCA)	563	10,900	5.17%
9	Mid-South Substance Abuse	248	4,960	5.00%
10	Thumb Regional Area SACA	51	1,025	4.98%
	State of Michigan	4,065	85,537	4.75%
11	Pathways Substance Abuse Access	53	1,220	4.34%
12	Network 180	139	3,460	4.02%
13	Detroit Department of Health	1,305	33,800	3.86%
14	Riverhaven Coordinating Agency	41	1,085	3.78%
15	Lakeshore Coordinating Council	100	3,430	2.92%
16	Saginaw County Department of Public Health	33	5,227	0.63%

**Access: Penetration Rates for Selected Populations
Summary Table**

Composition Penetration of Rate Rankings of Coordinating Agencies							
Coordinating Agency	Age 12-17	Women	African Americans	Native Americans	Asians	Hispanic	Injecting Drugs
Genesee County Health Department	0.60%	0.58%	3.76%	1.56%	0.25%	0.79%	8.50%
Lakeshore Coordinating Council	0.32%	0.33%	0.77%	0.90%	0.1%	0.62%	2.92%
Western UP Substance Abuse Services	0.14%	0.28%	0.07%	1.77%	0.03%	0.00%	8.89%
Kalamazoo County CMH	0.16%	0.42%	0.57%	0.32%	0.07%	0.15%	6.14%
Riverhaven Coordinating Agency	0.24%	0.32%	0.57%	0.32%	0.00%	0.25%	3.78%
Mid-South Substance Abuse	0.29%	0.32%	0.59%	0.43%	0.01%	0.38%	5.00%
Detroit Department of Health	0.28%	0.45%	0.78%	0.31%	0.12%	0.18%	3.86%
Network 180	0.11%	0.22%	0.72%	0.68%	0.00%	0.16%	4.02%
Macomb County CMH	0.06%	0.27%	0.45%	0.53%	0.04%	0.11%	10.73%
Pathways Substance Abuse Access	0.43%	0.51%	0.14%	0.43%	0.35%	0.33%	4.34%
Northern MI Substance Abuse Services	0.25%	0.12%	0.17%	0.20%	0.02%	0.07%	6.60%
Washtenaw Community Health Organization	0.11%	0.24%	0.47%	0.58%	0.01%	0.08%	6.70%
Saginaw County Health Department	0.13%	0.26%	0.44%	0.15%	0.12%	0.26%	0.63%
Thumb Regional Area SACA	0.15%	0.28%	0.14%	0.57%	0.00%	0.05%	4.98%
Southeast MI Community Alliance (SEMCA)	0.05%	0.19%	0.54%	1.50%	0.02%	0.10%	5.17%
Oakland County Health Department	0.13%	0.25%	0.08%	0.12%	0.00%	0.06%	5.94%

**Access: Penetration Rates for Substance Abuse Treatment Need
By Persons Served 18 and Over**

Rank Order	Coordinating Agency	Number Served With Substance Abuse or Dependency	Number Abusive or Dependent in Area Census	Percentage Served of Abusive or Dependency Prevalence
1	Detroit Department of Health	6,456	132,150	4.89%
2	Genesee County Health Department	1,911	43,377	4.41%
3	Northern MI Substance Abuse Services	2,471	123,703	2.00%
4	Western UP Substance Abuse Services	232	12,067	1.92%
5	Lakeshore Coordinating Council	2,074	117,071	1.77%
6	Pathways Substance Abuse Access	656	37,966	1.73%
7	Washtenaw Community Health Organization	682	39,769	1.71%
8	Thumb Regional Area SACA	792	46,995	1.69%
	State of Michigan	26,733	1,400,074	1.91%
9	Riverhaven Coordinating Agency	719	48,734	1.48%
10	Kalamazoo County CMH	1,125	79,302	1.42%
10	Mid-South Substance Abuse	2,306	162,619	1.42%
12	Southeast MI Community Alliance (SEMCA)	1,696	121,459	1.40%
13	Saginaw County Department of Public Health	426	30,604	1.39%
14	Oakland County Health Division	2,517	184,050	1.37%
15	Macomb County CMH	1,571	18,808	1.32%
16	Network 180	1,099	101,400	1.08%

Consumer Satisfaction Survey Table

Age 18 and Over – Consumer Satisfaction				
Rank Order	Coordinating Agency	No. Surveyed	No. Responded to Survey	Percent Satisfied of Responders
1	Saginaw County Department of Public Health	136	136	100.00%
2	Detroit Department of Health	440	201	99.50%
3	Lakeshore Coordinating Council	347	156	99.40%
4	Kalamazoo County CMH	167	167	99.00%
5	Western UP Substance Abuse Services	214	197	98.48%
6	Southeast MI Community Alliance (SEMCA)	548	432	98.00%
6	Thumb Regional Area SACA	160	157	98.00%
8	Pathways Substance Abuse Access	351	168	97.02%
9	Mid-South Substance Abuse	760	562	97.00%
10	Oakland County Health Department	1,053	834	94.50%
11	Macomb County CMH	430	303	94.00%
11	Northern MI Substance Abuse Services	71	68	94.00%
13	Network 180	178	178	93.25%
14	Riverhaven Coordinating Agency	78	6	91.30%
15	Washtenaw Community Health Organization	459	454	89.46%
16	Genesee County Health Department	1,107	753	68.00%
	State of Michigan	6,499	4,772	94.43%

Consumer Satisfaction Survey Table

Under Age 18 – Consumer Satisfaction				
Rank Order	Coordinating Agency	No. Surveyed	No. Responded to Survey	Percent Satisfied of Responders
1	Detroit Department of Health	40	36	100.00%
1	Genesee County Health Department	74	74	100.00%
1	Kalamazoo County CMH	2	2	100.00%
1	Lakeshore Coordinating Council	7	6	100.00%
1	Macomb County CMH	6	6	100.00%
1	Network 180	11	11	100.00%
1	Northern MI Substance Abuse Services	2	2	100.00%
1	Saginaw County Department of Public Health	8	8	100.00%
9	Southeast MI Community Alliance (SEMCA)	13	12	100.00%
10	Thumb Regional Area SACA	4	4	100.00%
11	Western UP Substance Abuse Services	20	20	100.00%
12	Oakland County Health Department	36	36	98.10%
13	Washtenaw Community Health Department	6	6	89.46%
14	Mid-South Substance Abuse	52	65	83.00%
15	Pathways Substance Abuse Access	16	8	75.00%
16	Riverhaven Coordinating Agency	52	4	50.00%
	State of Michigan	349	300	93.47%

**Outcomes: Satisfaction – Consumer Satisfaction
Summary Table**

Proportion Satisfied – Consumer Satisfaction		Age 18 and Over	Under Age 18
Rank Order	Coordinating Agency	Proportion Satisfied	Proportion Satisfied
1	Saginaw County Department of Public Health	100.00%	100.00%
2	Detroit Department of Health	99.50%	100.00%
3	Kalamazoo County CMH	99.00%	100.00%
4	Western UP Substance Abuse Services	98.48%	100.00%
5	Thumb Regional Area SACA	98.00%	100.00%
6	Southeast MI Community Alliance (SEMCA)	98.00%	100.00%
7	Lakeshore Coordinating Council	99.40%	98.10%
8	Macomb County CMH	94.00%	100.00%
8	Northern MI Substance Abuse Services	94.00%	100.00%
10	Network 180	93.25%	100.00%
11	Oakland County Health Department	94.50%	98.10%
12	Mid-South Substance Abuse	97.00%	83.00%
13	Washtenaw Community Health Organization	89.46%	89.46%
14	Pathways Substance Abuse Access	97.02%	75.00%
15	Genesee County Health Department	68.00%	100.00%
16	Riverhaven Coordinating Agency	91.30%	50.00%

**Outcomes: Adverse Consumer Outcomes
(Deaths of Persons in Treatment)**

Rank Order	Coordinating Agency	Deaths	Discharges	Rate/1,000
1	Lakeshore Coordinating Council	4	1,228	3.26
2	Genesee County Health Department	4	1,244	3.22
3	Kalamazoo County CMH	2	670	2.99
4	Thumb Regional Area SACA	1	369	2.71
5	Saginaw County Department of Public Health	1	419	2.40
6	Macomb County CMH	2	863	2.32
7	Northern MI Substance Abuse Services	3	1,420	2.11
8	Southeast MI Community Alliance (SEMCA)	2	1,222	1.64
9	Mid-South Substance Abuse	1	1,379	0.73
10	Oakland County Health Division	1	1,519	0.66
11	Detroit Department of Health	0	1,516	0.00
11	Network 180	0	665	0.00
11	Pathways Substance Abuse Access	0	465	0.00
11	Riverhaven Coordinating Agency	0	616	0.00
11	Washtenaw Community Health Organization	0	444	0.00
11	Western UP Substance Abuse Services	0	183	0.00
	State of Michigan	21	14,220	1.48

Medicaid Population Only Performance Indicator Report
Substance Abuse Services
Report Period: April 1, 2005 – June 30, 2005

Indicator: Percentage of area Medicaid recipients having received substance abuse Assessment and/or treatment services from the funded network of programs.

Medicaid: Access: Treatment: Unduplicated Count

Rank Order	Coordinating Agency	Unduplicated Number of Recipients Who Accessed	Unduplicated Medicaid Recipients	Percentage (Penetration Rate)
1	Washtenaw Community Health Department	291	26,005	1.12%
2	Detroit Department of Health	2,438	264,061	0.92%
3	Oakland County Health Division	530	58,601	0.90%
4	Saginaw County Department of Public Health	183	21,291	0.86%
5	Kalamazoo County CMH	451	58,046	0.78%
6	Genesee County Health Department	687	91,140	0.75%
7	Macomb County CMH	519	71,309	0.73%
8	Pathways Substance Abuse Access	310	43,706	0.71%
9	Lakeshore Coordinating Agency	645	98,255	0.66%
	State of Michigan	8,786	1,330,783	0.66%
10	Northern MI Substance Abuse Services	650	112,016	0.58%
11	Thumb Regional Area SACA	203	39,028	0.52%
12	Riverhaven Coordinating Agency	258	53,380	0.48%
13	Mid-South Substance	687	149,529	0.46%
14	Network 180	347	85,232	0.41%
15	Southeast MI Community Alliance (SEMCA)	583	159,184	0.37%
16	Western UP Substance Abuse Services	1	0	0.00%

Medicaid: Access: Assessment: Unduplicated Count

Rank Order	Coordinating Agency	Unduplicated Number of Recipients Who Accessed Assessment Services	Unduplicated Medicaid Recipients	Percentage (Penetration Rate)
1	Genesee County Health Department	4,823	91,140	5.29%
2	Network 180	996	85,232	1.17%
	State of Michigan	9,304	1,330,783	0.70%
3	Saginaw County Department of Public Health	135	21,291	0.63%
4	Washtenaw Community Health Department	142	26,005	0.55%
5	Kalamazoo County CMH	234	58,046	0.40%
6	Oakland County Health Division	217	58,601	0.37%
6	Northern MI Substance Abuse Services	409	12,016	0.37%
8	Lakeshore Coordinating Council	329	98,255	0.33%
8	Macomb County CMH	236	71,309	0.33%
10	Mid-South Substance Abuse	470	149,529	0.31%
11	Riverhaven Coordinating Agency	152	53,380	0.28%
12	Thumb Regional Area SACA	107	39,028	0.27%
12	Pathways Substance Abuse Access	118	43,706	0.27%
14	Detroit Department of Health	598	264,061	0.23%
15	Southeast MI Community Alliance (SEMCA)	338	159,184	0.21%
16	Western UP Substance Abuse Services	0	0	0.00%

Medicaid Population Only Performance indicator Report
Substance Abuse Services
Report Period: April 1, 2005 – June 30, 2005

Indicator: The Percentage of persons receiving an assessment with 24 hours of referral or Presentation. The percentage of persons admitted to treatment within 24 hours of assessment for urgent situations.

Medicaid: Access: Timeliness: Assessment in Urgent Situations

Coordinating Agency	Number of Persons Receiving an Assessment for an Urgent Situation Within 24 Hours	Number of Persons Receiving an Assessment for an Urgent Situation	Percentage
Detroit Department of Health	12	12	100.00%
Genesee County Health Department	9	9	100.00%
Kalamazoo County CMH	13	13	100.00%
Lakeshore Coordinating Council	14	15	93.33%
Macomb County CMH	8	1	72.73%
Mid-South Substance Abuse	9	13	69.23%
Network 180	51	51	100.00%
Northern MI Substance Abuse Services	11	18	61.1%
Oakland County Health Department	7	8	87.50%
Pathways Substance Abuse Access	1	3	33.33%
Riverhaven Coordinating Agency	2	3	66.67%
Saginaw County Department of Public Health	2	3	66.67%
Southeast MI Community Alliance (SEMCA)	18	18	100.00%
Thumb Regional Area SACA	3	3	100.00%
Washtenaw Community Health Department	5	5	100.00%
Western UP Substance Abuse Services	0	0	00.00%
State of Michigan	165	185	89.19%

Medicaid: Access: Timeliness: Treatment in Urgent Situations

Coordinating Agency	Number of Treatment Admissions Following an Urgent Assessment	Number of Treatment Admissions Following an Urgent Assessment	Percentage
Detroit Department of Health	7	7	100.00%
Genesee County Health Department	4	4	100.00%
Kalamazoo County CMH	4	7	57.14%
Lakeshore Coordinating Council	9	10	90.00%
Macomb County CMH	6	10	60.00%
Mid-South Substance Abuse	4	8	50.00%
Network 180	13	18	72.22%
Northern MI Substance Abuse Services	7	9	77.78%
Oakland County Health Department	7	8	87.50%
Pathways Substance Abuse Access	1	2	50.00%
Riverhaven Coordinating Agency	1	1	100.00%
Saginaw County Department of Public Health	2	3	66.67%
Southeast MI Community Alliance (SEMCA)	3	11	27.27%
Thumb Regional Area SACA	1	3	33.33%
Washtenaw Community Health Department	0	4	0.00%
Western UP Substance Abuse Services	0	0	0.00%
State of Michigan	69	105	65.71%

**Medicaid: Access: Timeliness: Assessment and Treatment in Urgent Situations
Summary Table**

Coordinating Agency	Percentage of Assessments within 24 hours	Percentage of Tx Admissions within 24 hours
Detroit Department of Health	100.00%	100.00%
Genesee County Health Department	100.00%	100.00%
Kalamazoo County CMH	100.00%	57.14%
Lakeshore Coordinating Council	93.33%	90.00%
Macomb County CMH	72.73%	60.00%
Mid-South Substance Abuse Commission	69.23%	50.00%
Network 180	100.00%	72.22%
Northern MI Substance Abuse Services	61.1%	77.78%
Oakland County Health Department	87.50%	87.50%
Pathways Substance Abuse Access	33.33%	50.00%
Riverhaven Coordinating Agency	66.67%	100.00%
Saginaw County Health Department	66.67%	66.67%
Southeast Michigan Community Alliance	100.00%	27.27%
Thumb Regional Area SACA	100.00%	33.33%
Washtenaw Community Health Organization	100.00%	0.00%
Western UP Substance Abuse Services	00.00%	0.00%
State of Michigan	89.19%	65.71%

Medicaid Population Only Performance Indicator Report
Substance Abuse Services
Report Period: April 1, 2005 – June 30, 2005

Indicator: Percentage of persons receiving an assessment for non-urgent situations within five days of referral or presentation. The percentage of persons admitted to treatment within seven days following a non-urgent assessment

Medicaid: Access: Timeliness: Assessment in Non-Urgent Situations

Coordinating Agency	Number of Persons Receiving an Assessment for a Non-Urgent Situation within 5 Days	Number of Persons Receiving an Assessment for a Non- Urgent Situation	Percentage
Detroit Department of Health	821	821	100.00%
Genesee County Health Department	557	559	99.64%
Kalamazoo County CMH	247	247	100.00%
Lakeshore Coordinating Council	335	349	95.99%
Macomb County CMH	168	226	74.34%
Mid-South Substance Abuse	321	403	79.65%
Network 180	1,289	1,289	100.00%
Northern MI Substance Abuse Services	288	409	70.42%
Oakland County Health Division	219	228	96.05%
Pathways Substance Abuse Access	108	129	83.72%
Riverhaven Coordinating Agency	139	176	78.98%
Saginaw County Department of Public Health	153	156	98.08%
Southeast MI Community Alliance (SEMCA)	362	446	81.17%
Thumb Regional Area SACA	110	110	100.00%
Washtenaw Community Health Organization	129	136	94.85%
Western UP Substance Abuse Access	0	0	0.00%
State of Michigan	5,246	5,684	92.29%

Medicaid: Access: Timeliness: Treatment Non-Urgent Situations

Coordinating Agency	Number of Treatment Admissions Within 7 days Following a Non-Urgent Assessment	Number of Treatment Admissions Following a Non-Urgent assessment	Percentage
Detroit Department of Health	635	656	96.80%
Genesee County Health Department	292	311	93.89%
Kalamazoo County CMH	144	160	90.00%
Lakeshore Coordinating Council	224	319	70.22%
Macomb County CMH	97	133	72.93%
Mid-South Substance Abuse	185	235	78.72%
Network 180	156	194	80.41%
Northern MI Substance Abuse Services	130	219	59.36%
Oakland County Health Department	170	175	97.14%
Pathways Substance Abuse Access	63	83	75.90%
Riverhaven Coordinating Agency	125	161	77.64%
Saginaw County Department of Public Health	142	144	98.61%
Southeast MI Community Alliance (SEMCA)	212	218	97.25%
Thumb Regional Area SACA	91	101	90.10%
Washtenaw Community Health Organization	54	87	62.07%
Western UP Substance Abuse Services	0	0	0.00%
State of Michigan	2,720	3,196	85.1%

**Medicaid: Access: Timeliness: Assessment and Treatment Non-Urgent Situations
Summary Table**

Coordinating Agency	Percentage of Persons Who Received Assessments Within 5 Days	Percentage of Persons Admitted to Treatment within 7 days
Detroit Department of Health	100.00%	96.80%
Genesee County Health Department	99.64%	93.89%
Kalamazoo County CMH	100.00%	90.00%
Lakeshore Coordinating Council	95.99%	70.22%
Macomb County CMH	74.34%	72.93%
Mid-South Substance Abuse	79.65%	78.72%
Network 180	100.00%	80.41%
Northern MI Substance Abuse Services	70.42%	59.36%
Oakland County Health Department	96.05%	97.14%
Pathways Substance Abuse Access	83.72%	75.90%
Riverhaven Coordinating Agency	78.98%	77.64%
Saginaw County Health Department	98.08%	98.61%
Southeast MI Community Alliance (SEMCA)	81.17%	97.25%
Thumb Regional Area SACA	100.00%	90.10%
Washtenaw Community Health Organization	94.85%	62.07%
Western UP Substance Abuse Services	0.00%	0.00%
State of Michigan	92.29%	85.1%

REGIONAL SUBSTANCE ABUSE COORDINATING AGENCIES

REGION 1

DETROIT HEALTH DEPARTMENT

Bureau of Substance Abuse, Herman Kiefer Health Complex, Bldg. 1, Rm. 212-B 1151
Taylor, Detroit, MI 48202 313/876-4566
Serving: City of Detroit (Wayne County)

REGION 2

PATHWAYS SUBSTANCE ABUSE ACCESS CENTER 1500 West Washington Street,
Marquette, MI 49855 906/228-2572

Serving: Alger, Chippewa, Delta, Luce, Mackinac, Marquette, Menominee, Schoolcraft
Counties

REGION 3

GENESEE COUNTY HEALTH DEPARTMENT Floyd J. McCree Courts & Human Service
Bldg.,

630 S. Saginaw St Flint, MI 48502 810/257-3201

Serving: Genesee County

REGION 4

KALAMAZOO COMMUNITY MENTAL HEALTH, Kalamazoo County Administration
Building, 201 W. Kalamazoo, Room 401, Kalamazoo, MI 49007 616/384-8000

Serving: Barry, Branch, Kalamazoo, St. Joseph, Van Buren Counties

REGION 5

LAKESHORE COORDINATING COUNCIL

324 Washington, P.O. Box 268, Grand Haven, MI 49417
616/846-6720

Serving: Allegan, Berrien, Cass, Muskegon, Ottawa Counties

REGION 6

MACOMB COUNTY COMMUNITY MENTAL HEALTH SERVICES

Office of Substance Abuse Services, Macomb County Building, 6th Floor.

10 N. Main Street, Mt. Clemens, MI 48043

Serving: Macomb County

REGION 7

MID-SOUTH SUBSTANCE ABUSE COMMISSION

Northwind Office Park, 2875 Northwind Drive, Suite 105
East Lansing, MI 48823

Serving: Calhoun, Clinton, Eaton, Gratiot, Hillsdale, Ingham, Ionia, Jackson, Lenawee,
Newaygo Counties

REGION 8

NETWORK 180

728 Fuller, NE

Grand Rapids, MI 49503

616/336-3765

Serving: Kent, County

REGION 9

NORTHERN MICHIGAN SUBSTANCE ABUSE SERVICES, INC.

1165 Elkview, Suite #1 PO Box 1278

Gaylord, MI 49734-1278

989/732-1791

Serving: Alcona, Alpena, Antrim, Benzie, Charlevoix, Cheboygan, Clare, Crawford, Emmet, Gladwin, Grand Traverse, Iosco, Isabella, Kalkaska, Lake, Leelanau, Manistee, Mason, Mecosta, Midland, Missaukee, Montmorency, Oceana, Ogemaw, Osceola, Oscoda, Otsego, Preque Isle, Roscommon, Wexford Counties

REGION 10

OAKLAND COUNTY HEALTH DIVISION

Office of Substance Abuse, 250 Elizabeth Lake Road, Suite 1550

Pontiac, MI 48341-1050

248/858-0001

Serving: Oakland County

REGION 11

SAGINAW COUNTY HEALTH DEPARTMENT

1600 N. Michigan Avenue, Saginaw, MI 48602-5395

989/753-8822

Serving: Saginaw County

REGION 12

THUMB REGIONAL SUBSTANCE ABUSE COORDINATING AGENCY

3415 28th Street, Port Huron, MI 48060

810/987-8922

Serving: Lapeer, Sanilac, St. Clair, Counties

REGION 13

SOUTHEAST MICHIGAN COMMUNITY ALLIANCE

256363 Eureka Road, Taylor, MI 48180

Serving: Monroe & Wayne Counties

734/229-3500

REGION 14

WASHTENAW COUNTY COMMUNITY MENTAL HEALTH CENTER

Livingston-Washtenaw Substance Abuse Coordinating Agency

555 Towner Street, PO Box 915, Ypsilanti, MI 48197

313/484/6620

Serving: Livingston, Washtenaw Counties

REGION 15

WESTERN UPPER PENINSULA SUBSTANCE ABUSE SERVICES COORDINATING AGENCY

323 Quincy, Hancock, MI 49930

906/482-7710

Serving: Baraga, Dickinson, Gogebic, Houghton, Iron, Keweenaw, Ontonagon Counties

REGION 16

Riverhaven Coordinating Agency

201 Mulholland Street, Bay City, MI 48708

989/895-2300

Serving: Bay, Arenac, Montcalm, Shiawassee, Tuscola, Huron Counties